

Limited Warranty Overview

Urban Bicycle Parking Systems warrants the quality of workmanship and materials of its Bike Racks, Bike Lockers, Bike Room Enclosures, Bike Repair Stands, and Bike Pumps on the following conditions.

Bike Racks - Shall be free of defects in workmanship for 12 months from the date of purchase and free of defects in materials for 60 months from the date of purchase.

Bike Lockers - Shall be free of defects in workmanship for 12 months from the date of purchase and free of defects in materials for 24 months from the date of purchase.

Bike Room Enclosures - Shall be free of defects in workmanship for 24 months from the date of purchase and free of defects in materials for 60 months from the date of purchase.

Bike Shelters - Shall be free of defects in workmanship for 12 months from the date of purchase and free of defects in materials for 36 months from the date of purchase.

Bike Repair Stands - Shall be free of defects in workmanship for 12 months from the date of purchase and free of defects in materials for 60 months from the date of purchase. The above warranty for the Bike Repair Stands does not apply to tools.

Bike Pumps - Shall be free of defects in workmanship for 6 months from the date of purchase and free of defects in materials for 12 months from the date of purchase.

The above warranty for the Bike Pump does not apply to tools if and when attached.

In order to claim the benefit of these limited warranties the units must not have been: changed nor tampered with in any way; nor subject improper installation, maltreatment, Interference, abuse, vandalism, flood, earthquakes, or any other misuse including the use contrary to specifications or instructions provided at time of purchase; the alleged defect must arise solely from faulty materials or workmanship.

In the event of a claim for a breach of these limited warranties, Bike Racks, Bike Repair Stands and Bike Pumps must be returned to the original supplier/reseller and Urban Bicycle Parking Systems shall, at its sole discretion, either repair or replace the item and: in the first 12 months from the date of purchase the customer may do so at no charge and return the defective product to the purchaser; in the subsequent months the customer must cover the cost of shipping and handling charge equal to 25% of the original cost of the item and return the item to the purchaser. Urban Bicycle Parking Systems will pay for the any shipping costs back to the customer.

In the event of a claim for a breach of these limited warranties pertaining to Bike Lockers, Bike Room Enclosures or Bike Shelters where a repair likely addresses the issue Urban Bicycle Parking Systems will: in the first 12 months from the date of purchase, at no charge, repair or replace any and all parts, at its discretion, of the Bike Locker, Bike Room Enclosure or Bike Shelter; and In the subsequent 36 months provide repairs at our standard labour rates but the customer would receive parts and components at cost.

Urban Bicycle Parking Systems shall be liable for no other loss or damage as a result of a breach of these or any other express or implied warranty and in no event shall Urban Bicycle Parking Systems be liable for consequential or economic damages arising from the use of its products.

The above warranty applies to all of our products sold. However, your organization may purchase or receive as part of its contract an extended warranty or be part of a warranty service contract.

Please contact us at 1-888-717-8881 for questions regarding warranty.

